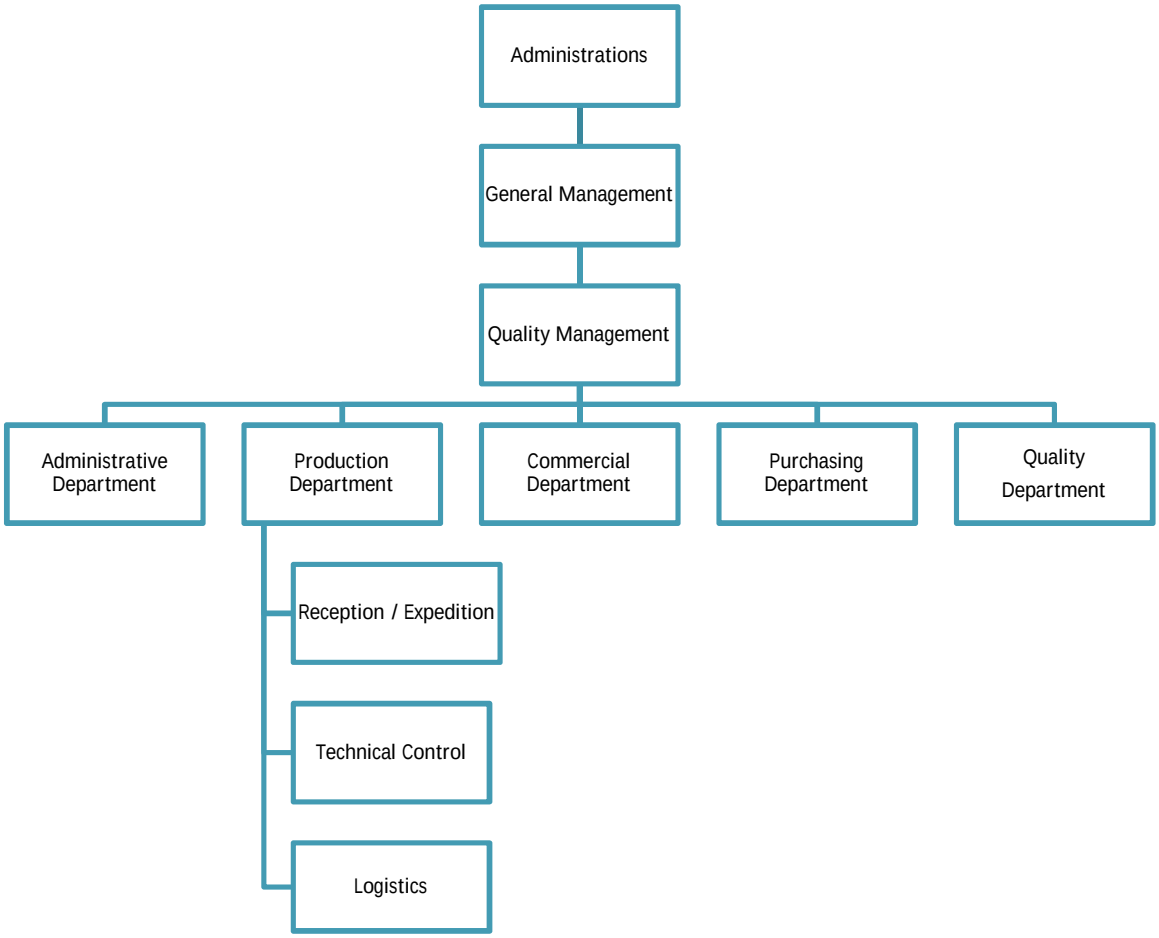Quality Management System Chart