



- ★ Promote and commit to continuous improvement and fulfillment of requirements, introducing improvements in internal processes and selection of external suppliers;
- ★ Contribute to increase competitiveness through the provision of excellent services, by anticipating customer expectations and needs;
- ★ Promote the Continuous Reduction of Non-Quality Costs;
- ★ Decide, in the interest of ensuring the involvement of all stakeholders, in meeting the annual objectives defined for the company, promoting and investing in evaluation tools to ensure compliance with requirements, identifying and assessing emerging risks, opportunities and trends;
  
- ★ Promote a good working environment, through the Prevention and Minimization of Work Accidents;
- ★ Provide training and adequate means to allow the correct performance of the work;
- ★ Promote the motivation and participation of all the people affected by the company, stimulating initiative, teamwork, professional training and high technical competence;
- ★ Ensure the necessary means for the operation, updating and revision of the Quality System.